

## Anand Rathi Share and Stock Brokers Limited.

Data For the month ending December 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Resolved*	Total Pending#	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from investors	16	112	119	09	09	NIL	21 days
2	SEBI SCORES	06	08	13	01	01	NIL	21 days
3	STOCK EXCHANGES	00	00	00	00	00	NIL	21 days
4	Other sources (if any)	03	05	07	01	01	NIL	21 days
5	GRAND TOTAL	25	125	139	11	11	NIL	

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints

Sr. no.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	APRIL 2025	17	86	78	25
2	MAY 2025	25	107	104	28
3	JUNE 2025	28	93	101	20
4	JULY 2025	20	108	115	13
5	AUGUST 2025	13	82	79	16
6	SEPTEMBER 2025	16	95	97	14
7	OCTOBER 2025	14	114	98	30
8	NOVEMBER 2025	30	156	162	24
9	DECEMBER 2025	24	125	139	10
	GRAND TOTAL	187	966	973	180

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

#### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	02	492	483	11
2	2019-20	11	652	580	83
3	2020-21	83	1113	1182	14
4	2021-22	14	1066	1014	66
5	2022-23	66	737	724	79
6	2023-24	79	1453	1417	115
7	2024-25	115	1399	1450	206
8	2025-26	187	966	973	180
	Grand Total	557	7878	7823	754

\*\* Inclusive of complaints of previous year resolved in the current year.

## Inclusive of complaints pending as on the last day of the year.